

Thank you for shopping with Style State / Winnie & Co. / Ajoy. We hope you and your customers love your new purchase!

However, if you need to return any items due to faults or receiving incorrect items, please follow the instructions below.

1. Please make sure you read and understand our returns policy at [www.stylestate.com/returns](http://www.stylestate.com/returns)

to ensure that you are eligible for a return. Please note that we do not accept change of mind purchases, any faulty items must meet our criteria in order to be eligible for a replacement or store credit as we do not offer refunds.

If you are an International customer, please refer back to our returns policy, as this Returns Form is not valid for purchases outside of Australia.

2. Email [Melb.Accounts@stylestate.com.au](mailto:Melb.Accounts@stylestate.com.au) with images of the fault and item(s) details

(including the order/invoice number, purchase date, style code, colour, size and defect or fault details).

Please include clear images of the fault, with the item's swing tag visible in the same image.

3. If your return has been approved and you have received your R.A. number from our team,

please complete all required details in this Returns Form below.

4. Pack item(s) in it's original condition and packaging with tags still attached, include this Returns Form and a tax receipt of the postage in the parcel and send to us within 30 days of receiving your order.

5. Send back to the following address:

STYLE STATE  
117 Langridge Street,  
Collingwood, VIC 3066  
Ph: (03) 9372 2788

Order Number: \_\_\_\_\_

Full Name: \_\_\_\_\_

Store Number: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

R.A. Number: \_\_\_\_\_

Qty	Style Code	Size	Colour	Reason Code	Fault (Specify)

Reason Code: 1. Faulty (Please specify)    2. Incorrect item received

- Please allow 2-3 business days for your return to be processed from the date that the returned item is received by our team. You will be notified via email once your replacement or store credit has been issued.
- We recommend using a traceable delivery method for all returns to ensure your delivery is returned safely to us. Amber Glow Pty Ltd will not be held responsible for any loss or damage to parcels returned to us.